

# WARRANTY REQUEST FORM

Please complete all sections of this form.  
Your information helps us prevent future problems.

**ALL RETURNED PARTS MUST BE TAGGED WITH  
A WARRANTY AUTHORIZATION #.**

WA #	Distributor Reference #

**Distributor**

Distributor Notified:

D D M M Y Y

**Dealer**

Name

Address

Phone

**Customer**

Name

Address

Phone

Receipt of good and service work

**Appliance Information**

Model  Series

Serial Number

Brand  Pacific Energy  Town & Country  True North

Fuel Type  NG  LP  Pellets  Wood

Installed:

D D M M Y Y

Repaired:

D D M M Y Y

**Installation**

(Please provide a few details of the installation. I.E. Chimney height & configuration, location in house, notable influences.)

**Problem**

**Repairs**

**Parts Replaced**

Please indicate if part was destroyed (as authorized)

SKU: <input style="width: 100%;" type="text"/>	SKU: <input style="width: 100%;" type="text"/>	SKU: <input style="width: 100%;" type="text"/>
SKU: <input style="width: 100%;" type="text"/>	SKU: <input style="width: 100%;" type="text"/>	SKU: <input style="width: 100%;" type="text"/>
SKU: <input style="width: 100%;" type="text"/>	SKU: <input style="width: 100%;" type="text"/>	SKU: <input style="width: 100%;" type="text"/>

Labour  Hrs. Travel  Hrs.

Other

Labour rates are based on average time to complete a given repair. Diagnostic claims are not accepted in general.

**PACIFIC ENERGY USE ONLY**

Credit Note # \_\_\_\_\_

Date \_\_\_\_\_